

### \*\*\*Worldwide Accident and Emergency Insurance

As member of the plan you will be registered with your dentist's accident and emergency insurance which covers:

- Treatment following accidents
- Emergency Treatment at another practice whilst away from home or outside of published practice opening times
- Oral cancer cover (if diagnosed – one off sum of £3000)

These are subject to your practice being able to recover the cost of such treatment under the terms of the insurance policy it has taken for this purpose. A full copy wording of this policy is available upon request. The insurance is arranged through Lloyd & Whyte Ltd. who are authorised and regulated by the Financial Conduct Authority.

### To keep you fully informed of our policies please note the following:

- There is a once only £10 administration joining fee which will be taken at your first monthly collection
- Your monthly payments will be taken on or around the 10th of each month by our administrators **Privilege Plan Ltd** and their name will appear on your bank statement
- Your benefits will commence following your first monthly payment and your next routine appointment will be included as one of your plan entitlements
- You will not be asked to sign a contract and you may leave the plan at any time by contacting your bank or building society or directly with **Privilege Plan Ltd** on **01536 771219**
- If your Direct Debit payments fail twice consecutively we may cancel your membership
- Patients are responsible for making and attending appointments provided by the plan
- Entitlements not used in any given period may not be carried forward or refunded
- Your membership is continuous and does not require renewing each year
- In the unlikely event of you cancelling your plan you may be required to pay for your last appointment and we reserve the right to recover any discounts applied to treatment completed in the previous six- month period
- Please note general dental treatment only subject to discounts; implants, orthodontic, cosmetic and referred endodontic treatment are excluded.



Going the extra mile for your smile at  
**Refresh Dental Health**



157 Heath Road  
Twickenham  
TW1 4BH

**0203 026 0999**

[www.refresh-dental.co.uk](http://www.refresh-dental.co.uk)



## Welcome to Refresh Dental Health

We are a modern and forward thinking private dental practice for the whole family. Our aim is to provide high quality dentistry and outstanding patient care, helping you to maintain excellent dental health!

We are committed to ensuring that you feel relaxed and comfortable during your visit to our practice and promise to always go the extra mile to keep your smile!

We look forward to welcoming you soon.

Dr Mide Ojo, Principal Dentist.

## One less thing to organise? Become a Refresh member today!

Why not simplify your dental care with Refresh membership benefits.

When you join the Refresh Dental Plan the cost of your regular appointments are spread throughout the year, so you don't have to pay at each visit. In fact, the cost works out at just a few affordable pence per day. As a Refresh member, you pay less for your regular dental care and will also enjoy reductions in the cost of a range of dental treatments.



**Following an initial one hour appointment with a dentist and your first dental hygiene appointment you will be eligible to join our membership plan.**

*It couldn't be easier to join our Plan and our team will explain the following benefits in more detail:*

- Inclusive dental examinations
- Inclusive dental hygiene treatments
- Half-price X rays when taken at regular examinations
- 10% reduction in cost of general dental treatment\*
- Spreads the cost of your care using convenient Direct Debit payments
- Free dental examinations and oral health advice for your children
- Worldwide Dental Accident and Emergency Insurance\*\*\*

There is a range of plans to suit everyone:

**Refresh Health Plan** - for just £21.42 a month or around 70 pence a day for all of these inclusive benefits:

Benefits	Member	Non-Member
2 Dental Examinations	Inclusive	£110.00
2 Dental Hygiene appointments	Inclusive	£130.00
Dental X rays (taken at regular examinations)	50% off	£24.00 for 2
10% reduction in cost of general dental treatment*	Inclusive	Not available
Worldwide dental accident and emergency insurance***	Inclusive	Not available

**Total annual cost**

**£257.04**

**£264.00**

Members can save **£6.96** a year when two x rays are taken and much more when general dental treatment is required\*

paid by monthly Direct Debit

HEALTH PLAN MEMBERS SAVE  
**£6.96**  
PER YEAR

**Refresh Health Plus** - for just £30.84 a month or around 1 pound a day for all of these benefits:

Benefits	Member	Non-Member
2 Dental Examinations	Inclusive	£110.00
4 Dental Hygiene appointments	Inclusive	£260.00
Dental X rays (taken at regular examinations)	50% off	£24.00 for 2
10% reduction in cost of general dental treatment*	Inclusive	Not available
Worldwide dental accident and emergency insurance***	Inclusive	Not available

**Total annual cost**

**£370.08**

**£394.00**

Members can save **£23.92** a year when two x rays are taken and much more when general dental treatment is required\*

paid by monthly Direct Debit

HEALTH PLAN PLUS MEMBERS SAVE  
**£23.92**  
PER YEAR

**Refresh Family Plan** We care about the little teeth too. Our family plan is tailored to suit your family's requirements as they grow. Private quality dental care for the little ones that matter most. See our examples below of our family plans and the great savings.

Benefits	Adults £21.42 per month per adult	Children FREE up to 16 years	Children £6.00 per month for each child from age 3 to 18 years
Dental Examinations	2	2	2
Dental Hygiene treatment	2	0	1
Dental X rays	50% off	Complimentary	Complimentary
10% reduction in cost of general dental treatment*	✓	✗	✗
Maximum treatment cost	✗	✓	✓
Worldwide Dental Accident and Emergency Insurance***	✓	✓	✓
Dietary advice and Oral Hygiene Instruction	✓	✓	✓

\*please note general dental treatment only subject to discounts; implants, orthodontic, cosmetic and referred endodontic treatment are excluded.